



First Quarter 2009 Safety and Service Measurements

CSXT Key Performance Measures Definitions

FRA Personal Injuries Frequency Index

Number of FRA-reportable injuries per 200,000 man-hours.

FRA Train Accident Rate

Number of FRA-reportable train accidents per million train-miles.

On-Time Train Originations

Percent of scheduled road trains that depart the origin yard on-time or ahead of schedule.

On-Time Destination Arrivals

Percent of scheduled road trains that arrive at the destination yard on-time to two hours late (30 minutes for intermodal trains).

Dwell Time

Amount of time in hours between car arrival at and departure from the yard. It does not include cars moving through the yard on the same train.

Cars-On-Line

A count of all cars on the CSX network (does not include locomotives, cabooses, trailers, containers or maintenance equipment).

System Train Velocity

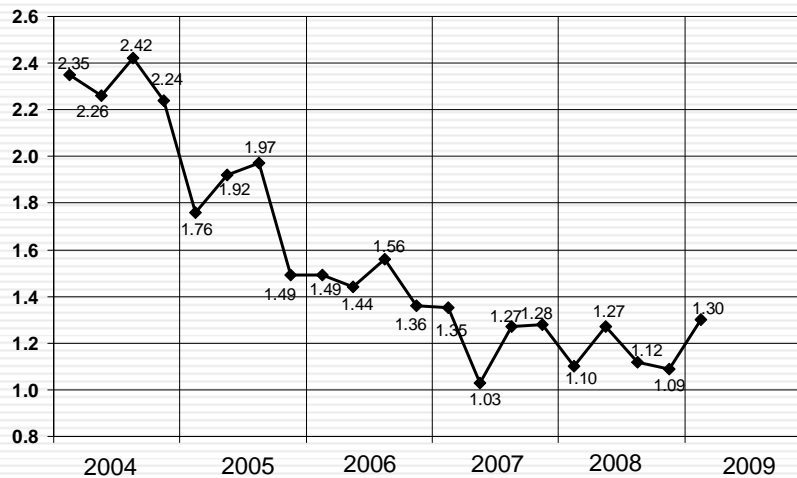
Average train speed between terminals in miles per hour (does not include locals, yard jobs, work trains or passenger trains).

First Quarter 2009 versus First Quarter 2008

Safety and Service Measurements	First Quarter		Improvement (Decline) %
	2009	2008	
FRA Personal Injuries Frequency Index	1.30	1.10	(18)
FRA Train Accident Rate	3.08	2.92	(5)
On-Time Train Originations	83%	79%	5
On-Time Destination Arrivals	79%	69%	14
Dwell Time (Hours)	24.1	22.7	(6)
Cars-On-Line	218,863	221,193	1
System Train Velocity (Miles Per Hour)	21.6	20.8	4

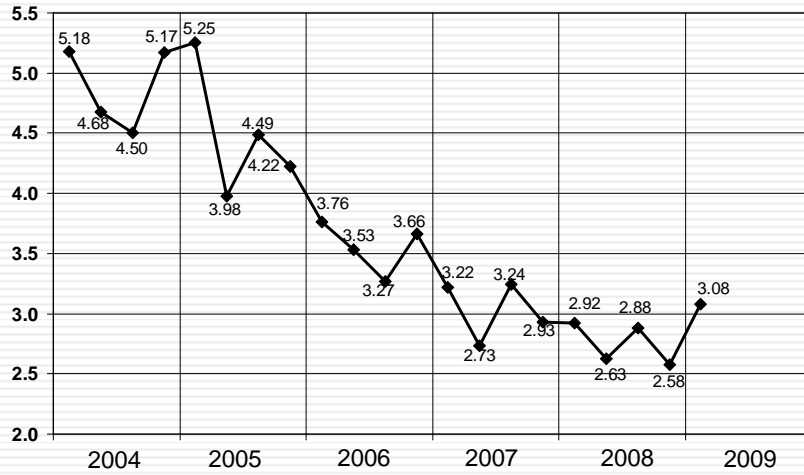
FRA Personal Injuries Frequency Index

Number of FRA-reportable injuries per 200,000 man-hours



FRA Train Accident Rate

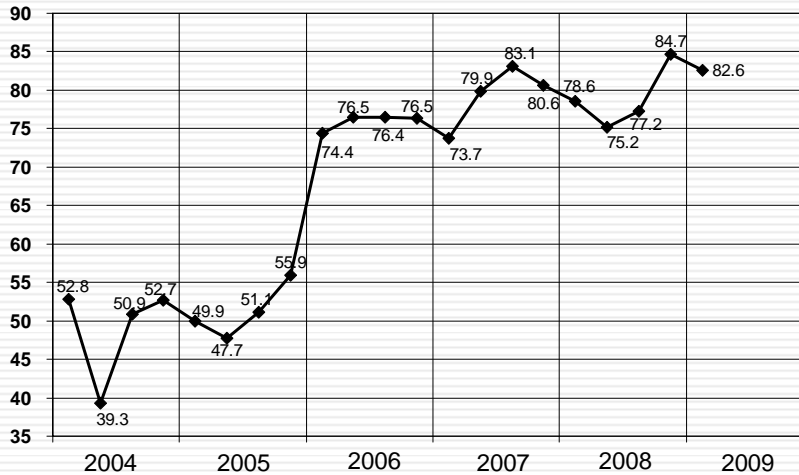
Number of FRA-reportable train accidents per million train miles



How Innovative Moves 

On-Time Train Originations

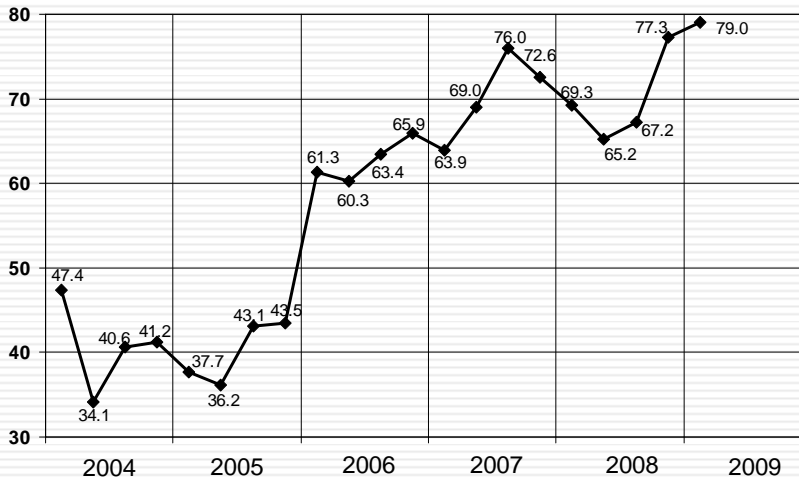
Percentage of trains leaving the yards on time



How Innovative Moves 

On-Time Destination Arrivals

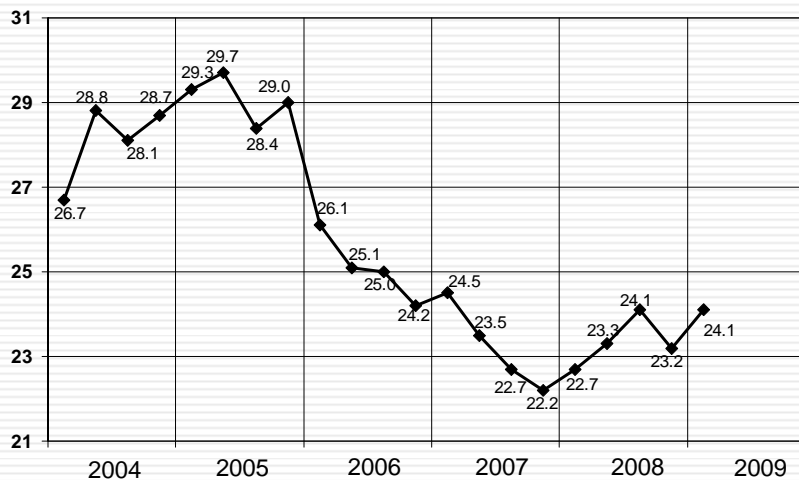
Percentage of trains arriving at the yards on time



How Innovative Moves 

Dwell Time

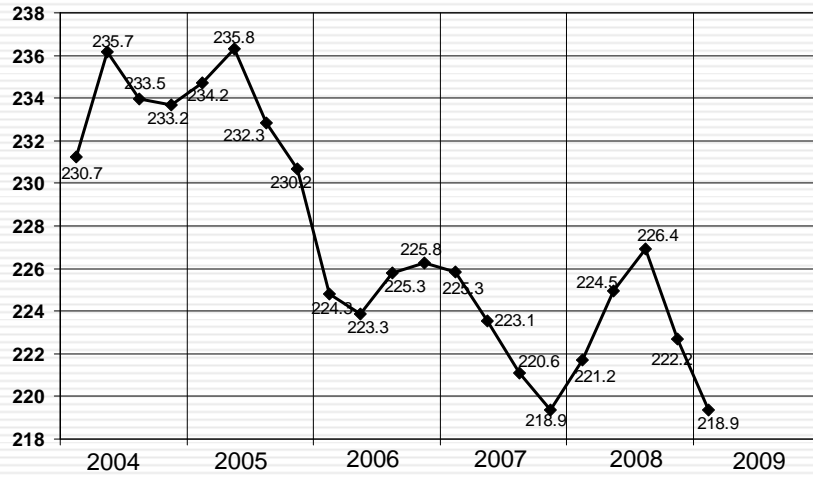
Hours



How Innovative Moves 

Cars-On-Line

Cars in thousands



System Train Velocity

Miles Per Hour

